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Hiring Team
EMC Insurance

Dear Hiring Team,

The Enterprise AI Platform Director mandate—creating reusable capabilities, guardrails, operating models, and adoption paths for safe AI delivery—closely matches the work I have led as both an enterprise engineering executive and a hands-on platform builder.

At Intelligent DataWorks, I personally architected the reusable AssistX core and led an 11-engineer team delivering a production generative AI platform with agents, RAG, MCP services, APIs, prompt controls, evaluations, observability, and AWS operations. The platform supports 70+ capabilities across more than 20 workflows, operates at 99.9% availability, and accelerated selected workflows by up to 50×. I also translated customer discovery into product roadmaps, governed releases, and adoption plans.

Earlier, I established cloud engineering patterns for MassMutual's data privacy and AI governance organization, delivered a privacy-rights platform that automated roughly 90% of a manual workflow, and advised leaders on model transparency, bias, drift, and lifecycle oversight. At AWS, I helped more than 200 enterprise customers adopt AI, ML, data, and cloud platforms while building technical communities that enabled 180+ Solution Architects.

My deepest cloud experience is with AWS; the platform, integration, governance, and operating-model decisions in this role are directly within my experience. I would welcome a conversation about helping EMC create a trusted, composable AI platform that product and engineering teams can use confidently.

Sincerely,
Keith Steward